



## **ABOUT US**

We are Hanro and Yolanda Roetz – a husband and wife team specializing in consultation, internal and external auditing for food industry businesses. We are based in Gauteng but services clients from all provinces. We have been consulting and auditing in the food, drinks and packaging industry for more than 10 years in which we have done over a 1300 certification food audits (external contracted auditor for certification companies).

We have designed, implemented, trained, maintained and continuously improved more than 50 different business's food safety management systems. We custom design and write ISO Based safety and quality systems for each client.

We proud ourselves in creating a custom designed system to benefit uniqueness of the client. We do not have a one size fits all system.

We have performed numerous internal audits in preparation for certification audits.

Both of us are certified ISO 22000 Lead Auditors registered at SAATCA and RABQSA. Yolanda Roetz is a certified Integrated Business Management Systems ISO Lead Auditor and registered Corporate Responsibility Practitioner.

ProTechQA is the sole agent for ACI Global – International Accredited training in all ISO systems.

## **SERVICES**

We have clients from all aspects of the food and packaging industry – Smoked trout, chicken/Beef/Lamb abattoirs, soft drinks manufacturing, and food contact packaging PET bottles /packing material, RTE and processed meats, deli meats, bakery, confectionary, milling (wheat & maize), hot Deli's, Retail shops and biltong.

Yolanda Roetz specialize in the consulting area – IBM Systems, Corporate Social Responsibility, Corporate Governance, Retail and Training

Hanro Roetz specialize in the consulting area – Manufacturing and Business Expansions, Certification Audits and internal readiness Audits.

### **Our services towards them included the following:**

- ◆ Food safety management systems
- ◆ Total quality management
- ◆ Implementation of pre-requisite programs
- ◆ Implementation of HACCP and ISO 22000
- ◆ Implementation for FSSC 22000 certifications
- ◆ Internal Audits
- ◆ Brine injection and yield increase
- ◆ Documented production control systems.
- ◆ Facility lay-out, upgrades, extensions, production flows
- ◆ Implementation and management of hygiene management programs
- ◆ New product development
- ◆ Product management
- ◆ Implementation of processes to increase margins and decrease costs.
- ◆ Health & safety systems.
- ◆ Export and import systems for ZA accreditation



- ◆ Internal training for supervisors, production managers on food safety systems
- ◆ Label requirements
- ◆ Product packaging development
- ◆ Corporate Social Responsibility programs
- ◆ Integrated Business Management Systems
- ◆ Compliance to Corporate Governance

### **Third party Audits**

Hanro Roetz is a 3<sup>rd</sup> party auditor and has performed over 1300 FSA/FSSC 22000 certification audits for Pick n Pay, Shoprite/Checkers, Spar, Massmart, Dischem and Famous Brands.

- Scope of audits includes:
  - Ready-To-Eat meals,
  - processed food,
  - mills,
  - abattoirs,
  - bakeries,
  - distribution centers (ambient, chilled, frozen),
  - Bottling plants and fresh produce.

### **Training facilitators**

Hanro Roetz performs training and presents the following courses:

- ❖ Overview of food safety regulations and standards
- ❖ Introduction to food safety management systems
- ❖ Implementation of pre-requisite programs and good manufacturing practices
- ❖ HACCP Foundations
- ❖ Advanced HACCP

Yolanda Roetz performs in-house training relating to interlinking of the QC and Production departments of the businesses to work as a team ensuring positive outcomes.

### **QUALIFICATIONS - Hanro Roetz**

QUALIFICATION NAME : Total Quality Management (TQM)  
INSTITUTION : University of South Africa, 2009  
QUALITY CONCEPTS COVERED : SPC, TQC, QA, JIT, TPM, KAIZEM, QFD,  
QWL, SIX SIGMA, ISO 9001:2000,  
ISO 14000, OHSAS 18000

The TQM qualification is endorsed by the SASQ (South African Society for Quality) and supported by SAQI (South African Quality Institute)

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QUALIFICATION NAME : Advanced Diploma in Information Technology  
INSTITUTION : Hatfield Business College 1999

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QUALIFICATION NAME : Poultry Meat Examiners and Inspectors  
INSTITUTION : Tswane University of Technology  
QUALIFICATION OBTAINED : Certificates x 2 (Passed Cum Laude)

### **Professional Courses Completed**

Name: Food Contact Packaging Technology  
Institution: Institute of Packaging SA (IPSA), 2012  
Name: SANS 10049:2011, Requirements for food safety management and PRP's  
Institution: The food safety network, 2011  
Name: Global Food Safety Initiative Edition 6 Requirements



Institution: The Food Safety Network, 2010  
Name: SABS 049:2001 Food Hygiene and Pick n Pay Food Supplier Audit Criteria  
Institution: Linda Jackson, 2010  
Name: Pick n Pay Food Safety Auditing  
Institution: Pick n Pay, 2010  
Name: Microbiological Requirements for Food Safety Auditing  
Institution: Von Holy Consulting, 2010  
Name: ISO 22000 Food Safety Management Systems: Full Implementation  
Institution: Von Holy Consulting, 2010  
Name: Auditor/Lead Auditor Course (HACCP), SAATCA Registration (ISO 19011)  
Institution: Von Holy Consulting, 2009  
Name: Food Safety & Pre-Requisite Programs Foundations  
Institution: Von Holy Consulting, 2009  
Name: Developing documentation for PRP's and HACCP systems  
Institution: Von Holy Consulting, 2009  
Name: HACCP Foundations  
Institution: Von Holy Consulting, 2009

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**Professional Registrations**

South African Auditor and Training Certification Authority (SAATCA)  
Grade: Lead Auditor  
Scheme: Food Safety Management System  
SAATCA Registration No: F54

**QUALIFICATIONS** - **Yolanda Roetz**

QUALIFICATION NAME : B.Com Marketing and Business Management  
INSTITUTION : Damelin

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QUALIFICATION NAME : Diploma in Food Safety HACCP Management Systems  
- ISO22000:2015 Lead Auditor updated  
ISO22000:2018  
INSTITUTION : ACI GLOBAL  
- Internationally Registered and Certified JAS-ANZ ISO  
9001/29990 Training and Certification Services Provider

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QUALIFICATION NAME : Diploma in Integrated Business Management Systems  
ISO Lead Auditor  
ISO 9001:2015, ISO 14001:2015, ISO 45001, ISO  
27001:2013, OHSAS 18001:2007, AS/NZS 4801:2001,  
ISO 31000:2018, ISO 19011:2011 and ISO 17021:2015  
ISO 26000  
INSTITUTION : ACI GLOBAL  
- Internationally Registered and Certified JAS-ANZ ISO  
9001/29990 Training and Certification Services Provider

**Professional Registration**

RABQSA-TL / ACI-LA  
Grade: ISO Lead Auditor  
ACI Global ISO Personal Certification Number: ACIISOPCN-1311/1501